

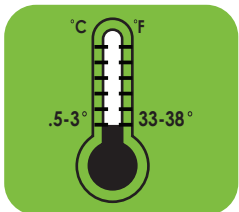
Care and Handling

Floral Associate 20 Easy Steps for Refacing and Restocking

Flower Cooler Refacing



1. Remove any expired "sell by date" or damaged flowers. Complete a claims sheet and have it approved right away by your team leader.
2. Condense the salable, good quality flowers into the freshest, cleanest buckets at the lowest possible row(s) of the cooler. Add fresh water along with a Floralife® eZ Dose® Storage Solution packet to buckets as needed to keep solution level in buckets ½ full.
3. "Front" (straighten and face forward) and restock the dry goods floral supply shelving area with inventory products such as vases, packaged flower food, floral foam, cleaner, etc.
4. Verify the temperature in the cooler is operating between 33 - 38° F. Make sure the drain pump and all lights are functioning properly. Report any problem to your supervisor.



Restocking and Processing of Dry Pack Flowers in Fresh Water Solution



5. Remove all the fresh "in-date" flowers that are currently in the floral display case and move them into the store's dairy cooler (or produce if dairy cooler is full) to keep them in low temperatures while cleaning and restocking the floral display cooler.
6. Empty out all water and remove all plastic liners from the buckets in the display case.
7. If the buckets are brand new or have gotten dirty, first clean them with Floralife® D.C.D.® cleaner solution of 2 oz. per gallon of mixture and water to remove any bacteria. See product label for full instructions. If the bucket is to be reused but still clean, there is no need to wash the buckets.
8. Clean floral cooler walls, floor, glass, etc. with the same Floralife® D.C.D.® cleaner solution. Also clean the OASIS® floral snips / cutters used for cutting flower stems.
9. Secure a plastic sleeve bucket liner onto each clean bucket, rolling any excess liner over the lip of the cooler ready bucket.
10. Fill each bucket ½ full with cool tap water (to where the flare starts in the bucket) and add one packet of Floralife® eZ Dose® Storage Solution into the water to dissolve the premeasured flower food.



Care and Handling

Floral Associate 20 Easy Steps for Refacing and Restocking, *continued*



11. Restock the empty buckets with previously inspected, dated, and cooled Dry Pack Flowers. Bring out of the cooler only as much as is needed.

12. Using a clean OASIS® Floral Snip, cut off 1 inch of the flower stem from the base of the bouquets. Make sure to cut every stem.

13. Shake any loose leaves and petals out of the flower sleeves into a trash disposal.



14. Remove all flower “nets” around individual flower petals within the floral bouquets.

15. Place signage in the correct place and visible above each item in the cooler display.

16. Scan flower label bar codes with a portable hand scanner to make sure they are readable and the prices scan correctly.



17. Refill the in-store sleeve dispenser stand holder with “travel sleeves” in that a customer can take flowers home without water spillage or damage.

18. Move all empty shipping flower boxes to the bailer bin to crush and recycle the corrugate.

19. Again, check the operating temperature in the floral display cooler, and several times throughout the day, as temperature is the key to fresher, longer lasting flowers.



20. Remember to give your customer enough flower food packets to keep their solution fresh and full for the entire life of the arrangement or bouquet for their fullest enjoyment.